



ELAN

STRAIGHT INDOOR STAIR LIFT

OWNER'S MANUAL



SRE-5000 | 08-06-2026 | P/N 5000-O

Made In USA

THANK YOU!

We appreciate you purchasing a Made in the USA Bruno stair lift!

Warranty Registration

Register your new Elan stair lift by completing the enclosed registration card and mailing it in, or by scanning the QR code to the right.

Serial Number

Please note the serial number of your stair lift is affixed to the stair lift. The serial and model numbers are needed for your dealer to file a warranty claim, request parts or to service the unit. We encourage you to keep this information.

Authorized Bruno Dealer

Bruno stair lifts must be installed and maintained by an authorized Bruno dealer or the warranty will be null and void.

Scan this QR Code to Register your new Elan Stair Lift



Escanee el código de barras para el manual del propietario en español

Table of Contents

Regulatory Information and Specifications3

Safety 4

Circuit Breaker5

Seating5

Operation..... 6-10

 Standard Swivel Seat7

 Optional Power Swivel Seat7

 Optional Power Footrest7

 Optional Manual Folding Rail8

 Optional Power Folding Rail..... 9-10

Battery Charger11

 Charging.....11

 LEDs.....11

Remotes11

Battery Replacement and Maintenance12

Vacation and Long-Term Storage.....12

Troubleshooting.....13

Warranty.....14

■ Regulatory Information

This lift is intended to be installed in compliance with the current edition of:

- ASME A18.1: Safety Standard for Platform Lifts and Stairway Chairlifts
- ASME A17.5/CSA B44.1 - Elevator and Escalator Electrical Equipment
- NFPA 70: National Electrical Code®
- CSA C22.1 Canadian Electrical Code



Verify applicable local codes with the appropriate regulatory authorities.

■ Specifications

Weight Capacity: 300 lbs. (136 kg)

Control: Constant pressure (armrest and two remotes)

Maximum Incline: 45 degrees, specials to 52 degrees

Seat Swivel: 0, 67 and 90 degrees at top landing only

Battery Charger: 100-240VAC/1.0 A input; 24VDC, 1A output, continuous monitoring

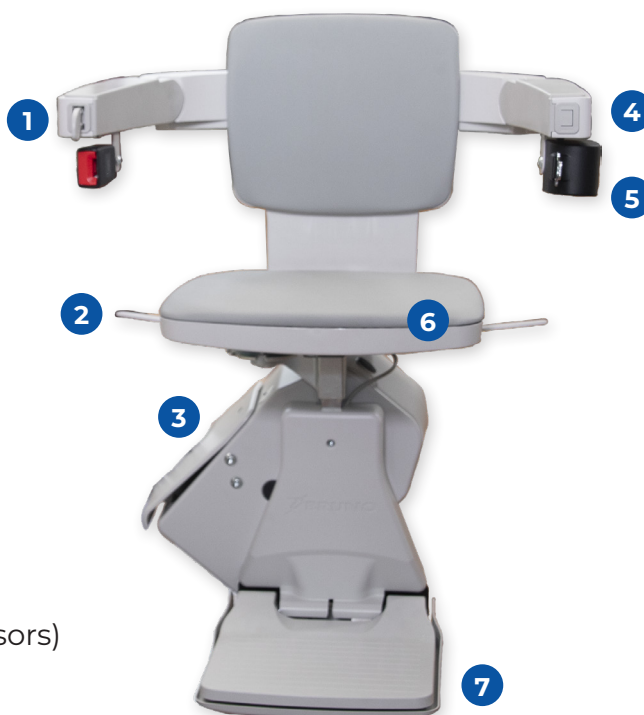
The SRE-5000 Elan is **not** recommended for these type of users:

- Those who use a scoot-pivot transfer from a wheelchair without weight bearing through their legs, whose full body weight is placed on a single stair lift armrest.
- Those with leg weakness, during stand to sit transfer, whose knees buckle with uncontrolled lowering to the stair lift seat.

For the above type of users, the Bruno SRE-2010 Elite is recommended.

■ Components of the Elan Stair Lift

- 1 Armrest UP/DOWN paddle control
- 2 Seat Swivel Release
- 3 Circuit Breaker with On/Off Switch
- 4 Arm Rests (fold up and down)
- 5 Seat Belt
- 6 Folding, Swivel Seat (in riding position)
Option: Power Swivel Seat
- 7 Folding Footrest (with obstruction sensors)
Option: Power Footrest





■ General Safety Tips

- Read and understand the operating instructions, and all safety precautions prior to using the Elan Stair Lift.
- Ensure stairs are clear of objects before operating the stair lift.
- Be aware of the surface onto which you are stepping as you get on/off the stair lift.
- Avoid carrying items with you on the stair lift which could hinder movement of the stair lift up and down the stairs.
- Do not wear LOOSE clothing that could interfere with stair lift movement.
- Fasten your seat belt before operating the stair lift.
- Make sure the seat is locked in the correct riding position.
- Ensure that the seat swivel path is clear before swiveling in or out of the ride position, and before repositioning the seat.
- Be certain the seat swivel is locked in place before attempting to get on/off the stair lift.
- Make certain that there are no obstacles that would prevent complete raising/lowering of the optional power footrest (if unit is so equipped).

■ Non-Ambulatory Users

Bruno recommends carrying a cellular or cordless telephone or an emergency communication device when riding the stair lift while alone in the house.

■ Safety Features

Speed: The stair lift is designed to travel down the stairway at a slightly slower speed than traveling up.

Obstruction sensors: Sensors in the stair lift footrest will stop the carriage if an obstacle is encountered on the stairs. If this should occur, press the opposite side of the UP/DOWN paddle control switch (on the armrest) to run the carriage in the opposite direction. Clear the obstacle and resume travel.

Power outage: Your stair lift is battery powered and will operate for some time during a power outage, depending on the battery condition, length of stairs and weight of rider. Only in the event of a prolonged power outage – more than one hour – will it be necessary to turn the power off (circuit breaker switch on the carriage) and turn off or unplug the charger from the wall outlet to conserve battery charge.

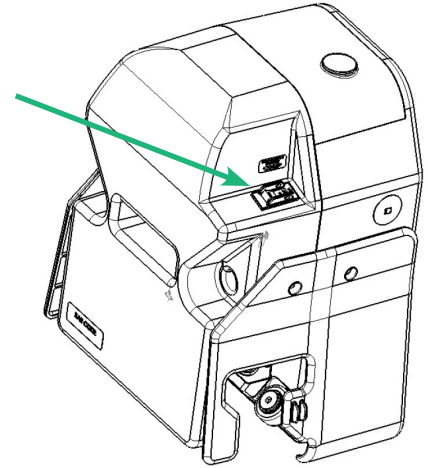
Power swivel option: An overload sensor will prevent the seat from swiveling if a jam is detected.

Power footrest option: An overload sensor will cause the footrest to return to its last position if a jam is detected.

Power folding rail option: A power folding rail option is equipped with current overload sensing to prevent damage if an obstruction or jam is detected.

■ Circuit Breaker

Your Elan includes a circuit breaker with a built-in ON/OFF switch located on the back side of the carriage. The circuit breaker protects the battery, controller and motor circuits. It is unlikely that this circuit breaker will trip during normal use. However, if the stair lift becomes inoperative, check the circuit breaker as a first troubleshooting step. Reset it, if necessary.

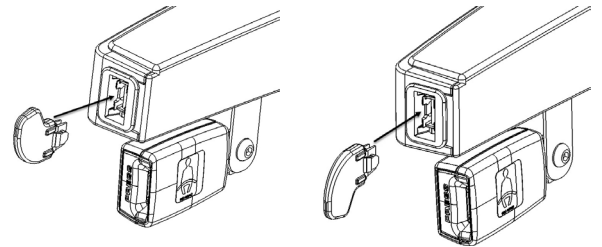


■ Possible causes of circuit breaker tripping:

- Foreign object jamming the rail or gear rack.
- Exceeding the rated weight capacity of the stair lift.

■ Seating

Paddle switch is designed to break away and snaps back into the armrest. Note this may also be flipped for best user comfort. The dealer can swap the paddle control to the armrest that is most comfortable for the operator (left or right).

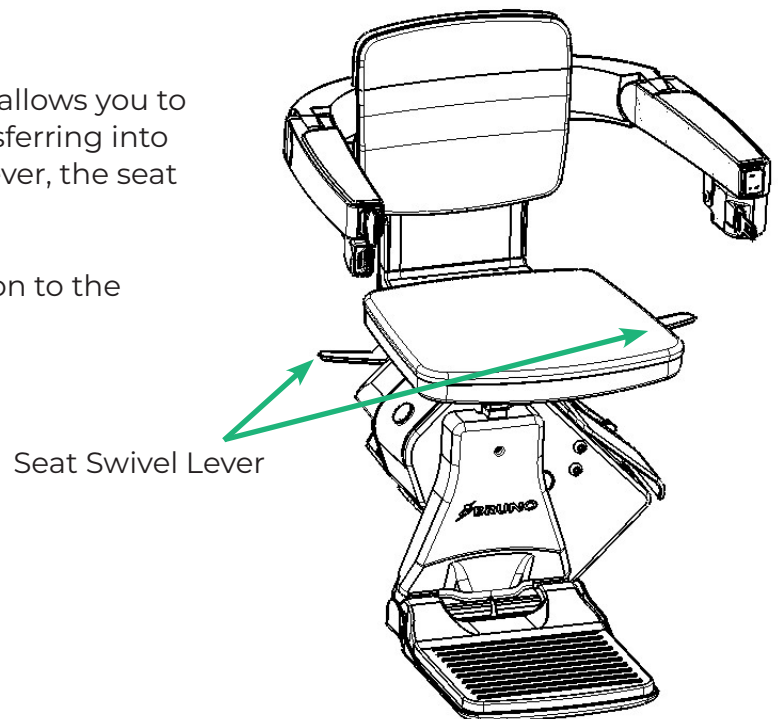


Operating the stair lift requires moving and holding the paddle in the direction you want to travel. Safety code requires constant pressure to continue moving.

The seat assembly on the Elan is designed to swivel and to lock at 0, 67 and 90 degrees.

Pushing down on either side of the swivel lever allows you to swivel the seat to a convenient position for transferring into or out of the seat. Once you release the swivel lever, the seat will lock at the next available position.

To lower the seat assembly from a folded position to the riding position, simply push down on the seat.



The Elan stair lift features a “soft-start,” preventing the unit from moving abruptly after the armrest control switch is pressed. Press and hold the armrest control to begin the gentle acceleration of the stair lift to operating speed. The stair lift will automatically stop at the upper or lower end of the rail or when the armrest control is released.

■ How to Operate Your Bruno Stair lift

- Lower both armrests completely.
- Position yourself in stair lift seat.
- Fasten the seat belt.
- Ensure the seat is in the proper riding position: rider back to the stairway wall.
 - Depress and hold the seat swivel lever to rotate the seat to the “riding position,” if needed.
 - Release the seat swivel lever to secure seat. The stair lift will not operate unless the seat is locked in the “riding position,” a right angle to the rail.
- Position both feet on the footrest and arms on the armrests.
- Press and hold armrest paddle control to travel up or down the rail.
- Release the armrest paddle control once you have reached top or bottom landing.
- Depress and hold the seat swivel lever at top landing; rotate the seat to desired position (the seat will only swivel at the top landing).
- Release seat swivel lever and allow seat to lock in position.
- Unbuckle seat belt and carefully exit the seat.
- Fold armrests, seat and footrest when not in use, if preferred.

■ Wireless Remote Operation

You may also move your stair lift by using one of two remotes included with your stair lift. Do not use the remotes to move the stair lift when a rider is on the seat.

Note: Remotes are designed to call/send an empty seat only!



If the stair lift stops unexpectedly while traveling, check for obstructions or excessive loading. You will only be able to run the unit in the opposite direction until the obstruction is cleared.

■ **Standard Swivel Seat**

Swivel Positions: The Elan seat locks in three positions: the center “home” position and 67 and 90 degrees at the top landing.

How to Rotate the Seat: Swivel the seat at the top landing to safely exit away from the steps. Push down on the swivel lever, located under the seat on either side of the chair, to rotate the seat to a convenient position to exit. Once the swivel lever is released, the seat will lock in the closest 67 or 90-degree position.

Flip-Up Seat: Save space on your stairs when your stair lift is not in use by flipping up the seat and armrests.

■ **Power Swivel Seat Option**

- Continue to press the armrest paddle control once your stair lift has reached the top landing.
- The power swivel feature will rotate automatically for exiting.
- Release the armrest paddle control once the seat has fully rotated.
- Unbuckle and carefully exit the seat.

Note: You may use the remotes to return the rotated power seat back to the ride position.

■ **Power Footrest Option**

An optional power footrest makes it easy to fold the stair lift footrest without leaning over.

- Raise the stair lift seat to the “stored” position, and the footrest will automatically fold up.
- Lower the seat, and the footrest will automatically fold down.
- Always raise and lower the footrest by moving the seat up or down.

Note: If jam occurs when raising/lowering the footrest, clear the obstacle and move the seat up and down until the footrest moves again. If normal operation is not restored, please contact your Bruno dealer for service.



Attempting to manually fold a power footrest option can damage the unit.

■ Optional Manual Folding Rail

Note: The stair lift must be at or above the mid-park position when attempting to fold the rail. Damage to the stair lift will occur if you attempt to fold the rail when the stair lift is lower than the mid-park position.

■ How to fold the rail up

Use the folding rail handle to gently pull the folding rail section up.

■ How to fold the rail down

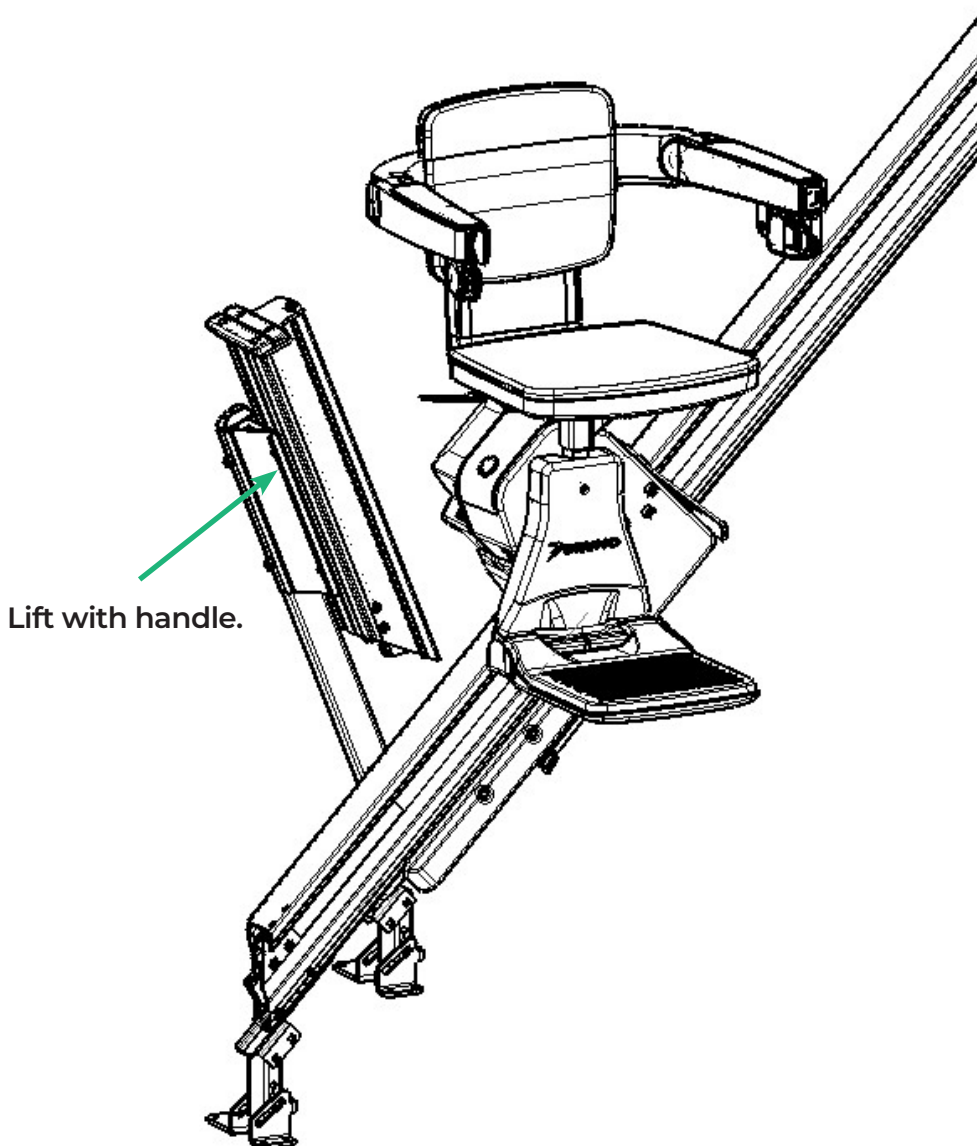
Use folding rail handle to gently pull down the folding rail section to the ground. The folding rail must be completely in the lower position to proceed to the bottom of the rail.



WARNING - PINCH POINT!

Make sure the areas above and below the folding rail are clear before operating the folding rail. Keep children and pets at a safe distance.

Failure to observe this warning could result in injury or damage to equipment.



■ **Optional Power Folding Rail**

An optional power folding rail allows the folding rail section to automatically raise and lower. The Power folding rail option is shipped with the continuous operation mode set at the factory. The power folding rail also has an option to operate in a Mid Park stop mode. In this Mode the carriage will come to a complete stop when in the Mid park position on the rail. If this is desired contact your Bruno Dealer to change this setting.

Note: A power folding rail includes a mid-park position. If you are above this position, the rail will be folded up. If you are below the mid-park position, the rail should be folded down.

■ **Top of staircase, going down:**

- Inspect the staircase to ensure there are no obstructions to prevent the rail from lowering.
- Press the up/down armrest paddle control to travel down the rail, the folding rail will start to activate to close at this time until you reach the “mid-park” position. The stairlift will slow down as it passes through the mid-park position..
- Continue to press the armrest paddle control – in the down direction – and the folding rail will lower and touch the ground. The stair lift will pass slowly over the mid-park position to do final check that the folding rail is in the correct position.
- Release the armrest “up/down” paddle control when you reach the bottom of the stairs.

Note: The SRE-5000 automatically adjusts downward speed based on operating conditions, such as rider weight and stair slope. These normal speed variations improve ride comfort, performance, and safety.

■ **Bottom of staircase, going up:**

- Inspect the staircase to ensure there are no obstructions to prevent rail from folding.
- Ride the stair lift up the rail until you reach the “mid-park” position.
- Continue to press the armrest paddle “up/down” control in the up direction as the stair lift slowly passes over the mid-park position – and the folding rail will rise.
- The folding rail will continue to rise at the same time the stair lift goes to the top of the staircase. Release the armrest UP/DOWN paddle control when you reach the top of the stairs.

Note: You will hear a continuous beep whenever the folding rail is in motion to alert people nearby.

Continued on next page



Do not attempt to manually fold a power rail! Activate your power folding rail while riding the stair lift up/down the rail or by using the remotes.

■ Remote operation of power folding rail

If you are at the bottom of the stairs, use your wireless remote to power the stair lift down the staircase. The folding rail will not lower until the chair contacts the “mid-park” position. Once the stair lift has reached the mid-park position, continue to press the remote down button to unfold the rail. If you want to store the stair lift with the rail folded up, use the remote to send the stair lift to the “mid-park” position. Continue to press the remote up button to raise the rail.

Note: Be sure to stand clear of the rail as it unfolds!

■ Safety features of power folding rail

To reduce the chance of injury to people, pets and property, the optional power folding rail is equipped with an obstruction safety system. If the power folding rail detects an obstruction, the rail will stop and briefly reverse direction.

- Clear the obstruction
- Press the armrest paddle control switch or remote in opposite direction
- Press the armrest control switch or remote again, in the desired direction

Should you need to lower the power folding rail and you are unable to do so using the armrest up/down paddle control or the remote.

1. Exit your unit at top of staircase.
2. Contact your Bruno Dealer for assistance



WARNING - PINCH POINT!

Make sure the areas above and below the folding rail are clear before operating the folding rail. Keep children and pets at a safe distance.

Failure to observe this warning could result in injury or damage to equipment.

■ Charging

Keep the batteries charged to ensure optimal operation of your Elan. The batteries are charging whenever the carriage is parked anywhere on the rail. Failure to keep the batteries charged, or allowing them to fully discharge, will significantly shorten the life of the batteries. Occasionally check the battery charger LED to make sure the stair lift is being charged correctly.



Charger should not be plugged into a switch controlled outlet

■ LED Lights

LED COLOR/ FUNCTION	STATUS/PROBLEM	REMEDY
None	No AC power or charger failure	Contact your authorized Bruno dealer for service
Red	AC power on	Normal condition when connected to a live outlet
Red (continuous flash)	Defective batteries in unit	Contact your authorized Bruno dealer for service.
Yellow	Charging	Status OK
Green (continuous flash)	Reverse polarity in unit	Contact your authorized Bruno dealer for service

■ Wireless Remotes

The Elan hand-held remote may experience certain types of interference caused by portable and mobile radio frequency (RF) communications equipment. However, the Elan uses infrared (IR) communications to minimize the possibility of interference. Also, receivers are mounted on both sides of the Elan carriage to minimize interference. Should interference occur, the unit will stop. This feature has been integrated into the Elan to ensure your safety. The direct line between the remote to either of the two (2) remotes should be clear of obstacles for optimal operation. It may be necessary to reposition the remotes so that they are aimed at the carriage.

■ To reduce the possibility of interference

- While riding in the seat, ALWAYS operate the stair lift using the UP / DOWN paddle control on the armrest.
- Operating your Elan with a remote while riding in the seat can lead to signal interference.
- Do not mount the remotes behind an obstacle such as a rail post or around a corner.
- Do not allow direct sunlight to shine on the receivers (blinding the receivers on the carriage)
- Replace remote batteries regularly. Depleted or nearly-depleted batteries alter the effective range of the remote.
- Keep the remote and receiver lens free of dirt and debris.
 - Use a non-abrasive cleaner suitable for glass or acrylic surfaces.
 - Do not use polishes or cleaning products containing wax. These products will leave a film on the lens that will reduce the signal transmission range.

Continued on next page

■ Remote Battery Replacement

Remove the access panel on the back of the remote.

Two (2) AA alkaline batteries required.



Change batteries annually.



■ Long Term Service:

- Keep the rail channel clean and free of debris.
- Clean all rail surfaces, except gear rack, with Pledge® lemon polish or similar wax-based cleaner once per month.
- Keep the battery charger plugged into a live outlet at all times.
- At least once a year, have the stair lift examined, cleaned and lubricated by a qualified, authorized Bruno dealer.

■ Seat Upholstery Cleaning

All seating and operator contact areas are fabricated of common materials without a history of causing operator reactions or irritations. The Elan has been designed assuming that the operator will be wearing clothing covering the torso and footwear. If the user has special sensitivities, normal clothing precautions are suggested.

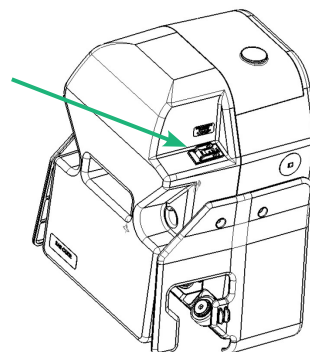
For day-to-day cleaning, use a mild soap and water solution and a soft, lint-free cloth. Do not use vinyl conditioners or protectants. For more difficult stains, use an all-purpose cleaner such as Formula 409® or Fantastik® and a damp, soft cloth or sponge. Rinse with clean water and dry with a lint-free cloth or towel.

■ Long-Term Storage

If the stair lift will remain unused for an extended period of time, turn off the circuit breaker (ON/OFF switch on the carriage), and unplug the charger from the wall outlet.

The batteries may require recharging before normal use if the stair lift remained in the OFF position for an extended period of time.

To recharge, reconnect the charger to the wall outlet and turn on the carriage circuit breaker (ON/OFF switch on the carriage). Then wait until the charger LED's indicate that the batteries are fully recharged.

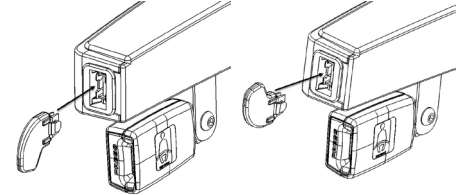


■ Your Stair Lift Beeps at Top of Stairs When Seat Rotated

All Bruno stair lifts are shipped in “multi-user mode” which causes the stair lift to beep at the top landing when the seat is turned. This safety feature alerts a second user that the seat is swiveled. Rotate the seat so it clicks and “locks” back into its original riding position and the beeping will stop. Your Bruno dealer can also switch the stair lift to “single user mode” which will disable the beeping safety feature.

■ Armrest Paddle Switch Fell off

The armrest switch can be reinserted if it has been removed. Simply line up the opening in the switch with the pin in the armrest and press firmly until it snaps into place. Ensure balanced pressure is applied so it goes in straight.



■ Your Stair lift Operates Slowly

If the batteries on your stair lift are low, the stair lift will move slowly and/or stop. Check the charge light on the charger. It should be yellow if charging. If not yellow, call a dealer.

Partially charged batteries will allow the stair lift to go down the rail but not up. If the stair lift continues to run slow or stops, please contact a Bruno dealer to replace batteries.



If the charger light is not yellow call your dealer.

■ Stair lift Will Not Operate

- Check the LED lights on the charger.
 - Yellow light means stair lift is charging.
 - Red light depicts charger receiving electricity, but stair lift not receiving power. For example, the stair lift might not be resting on the charge strips, the charge strips may be dirty or a wire is disconnected between the charger and rail.

Clean charge strips using Isopropyl alcohol wipes to ensure no dirty build up occurs.

■ Possible Electrical Issues

- Check on/off switch on the side of the stair lift seat to make sure it's in the “on” position. Flip switch “on/off” to reset.
- Validate the stair lift charger is plugged into a wall outlet.
- Ensure the wall outlet is working by hooking up a lamp or other device.
- Check that a main circuit breaker in your home has not been tripped or fuse blown (in fuse box of your home).
- Inspect that the cord is not plugged into a “switched” outlet that only receives current when light switch is turned on.

■ Possible Safety Trigger

Clear stairs of any objects that may cause the obstruction safety sensors in footrest to stop the lift.

■ Bruno Dealer

Please call your local Bruno dealer for annual maintenance on your stair lift or if you need any other service on your Elan stair lift.

Limited Lifetime Major Components — 2 Year Parts

Bruno Independent Living Aids, Inc. (Bruno) is confident in its USA-designed and built stair lift units and is pleased to provide the Original Purchaser of a Bruno Stair lift with the following “Industry Leading” warranty. The quality of parts used, along with the care of Bruno’s employees in constructing Bruno’s products, allow Bruno to provide the following warranty coverage to the Original Purchaser of the Bruno Stair lift:

- All Parts, other than Major Components, are/will be free of defects in material and workmanship for a period of two (2) years after the date of installation by a Bruno Authorized Dealer.
- All Major Components, including the motor, gearbox, drivetrain, and static rail system of the Bruno Stair lift, are/will be free of defects in material and workmanship for the lifetime of the Bruno Stair lift and as long as the Original Purchaser owns the Stair lift. Major components do not include optional equipment.
- All labor, to be provided by a Bruno Authorized Dealer, to address any defect of the Bruno Stair lift is covered for the first thirty (30) days after installation thereof by a Bruno Authorized Dealer.
- All Bruno warranties begin on the date of installation of the Bruno Stair lift by a Bruno Authorized Dealer, but that date should be no later than 14 months after it was shipped from the factory.

Bruno Authorized Dealers are trained to evaluate your unique situation and then install the best Bruno Stair lift to meet your needs. The trained installation and service technicians employed by a Bruno Authorized Dealer have the appropriate equipment and resources needed to correctly install and maintain the Bruno Stair lift and should be the first contact for any warranty or service needs.

What Is Not Warranty Coverage:

- Damage to units caused by misuse, abuse, accidents, neglect or modifications NOT made by a Bruno Authorized Dealer.
- Consumable items such as remote batteries
- All labor by a Bruno Authorized Dealer after the first thirty (30) days since installation.
- Reasonable wear and tear.

Additional Notes:

- All Service and Warranty claims must be brought to the attention of a Bruno Authorized Dealer. To ensure warranty coverage, all maintenance and repair work on the Bruno Stair lift, other than maintenance provided by the Original Purchaser as called for in the Operator’s Manual, must be performed by a Bruno Authorized Dealer.
- In no event shall Bruno be responsible for indirect, incidental or consequential damages, whether such damages arise based on claims based on contract, warranty, tort (including negligence, strict liability or product liability).
- Bruno, at its sole discretion, reserves the right to replace, repair, or, if not commercially practical and/or feasible, elect to refund the Original Purchaser the purchase price of the Bruno Stair lift.
- This warranty gives the Original Purchaser specific legal rights for which the Original Purchaser may also have other rights that vary from state to state. Bruno specifically does not authorize any person to extend the time or scope of this warranty.

For further information regarding this limited warranty, please contact Bruno using the contact information shown below:

North America

Bruno Independent Living Aids, Inc.
Attn: Service Department
1780 Executive Drive
Oconomowoc, WI 53066
United States
Tel. 1-800-882-8183 toll free

2023-01-05-indoor-sre-warranty

